

## Information from the board!

We would like to inform you that the parking regulations at BRF Skellefteåhus 12 will be changing as the board has signed a new parking agreement with Avarn Security. Previously, we had different providers for our parking and security services, but we have now chosen to consolidate everything with one provider, Avarn Security.

This means a clearer solution for you as residents, easier and more efficient communication for us, as well as consolidated and more manageable cost handling.

## The new agreement includes:

- Patrolling and security monitoring of the residential area
- Parking surveillance
- Payment solution for guest parking
- Disturbance emergency service and lock opening service

## Important dates and changes:

From July 1, 2024, it will no longer be free to use the guest parking spaces for more than three hours. The reasons have been covered in the newsletter distributed in conjunction with this information sheet. In essence, our guest parking spaces should remain available for our visitors. Parking permits will henceforth be obtained digitally via the Parkster parking app. It will also be possible to pay via SMS or voice response. Many of you are likely already familiar with the Parkster app as it is one of the country's most popular parking apps. Recently, Skellefteå Municipality also signed an agreement with them. Current regulations are valid until June 30, 2024, and thereafter only digital permits for our guest parking will apply.

## Summary of the new rules:

- **Cost:** The first 3 hours are free; thereafter it costs 5 SEK per hour, with a maximum daily cost of 50 SEK.
- **Company vehicles:** Allowed to park in the courtyards during weekdays from 7-17, provided it is necessary due to work being carried out and not for residents home on a lunch break for example.
- **Private individuals:** Allowed to park for 10 minutes in the courtyards. During moves parking is permitted for the time required. This must be clear to Avarn to avoid fines.
- **Temporary parking permits:** Can be applied for through the janitors.

## Instructions for purchasing an hourly or daily permit in the Parkster app:

### Introduction:

As a guest of a condominium owner, you will purchase your parking permit in the Parkster app. Download the Parkster app from the App Store or Google Play. Once you have installed the app and created an account, follow the instructions below to purchase a parking permit. It is important to "buy" a parking permit even for the first 3 free hours.

If you have a company car for which your company will pay the parking permit, this is done via the Parkster company account. Please contact your company for additional instructions. Once your company has enrolled you in the service, continue following this instruction.

### App Instructions:

1. Log in to the Parkster app with your account.
2. Click the "Nearby" button to bring up a map view of parking areas in the vicinity or enter the zone code. The zone code is found on green Parkster signs at each guest parking spot.
3. To purchase a parking permit, select the end time for parking. Start your parking by clicking "Select Car and Park".

### Manage your permit:

- Once you have purchased a parking permit, you can easily manage it from the home screen.
- Your permit is listed under tickets. Here you will find information such as the registration number and the permit's expiration date.
- Verify that your registration number matches the vehicle you wish to park.
- To change the registration number associated with the permit, click "Change Car" and select a new registration number.
- To extend the permit, choose "Extend Ticket" unless you have previously opted for automatic renewal of the permit.

You can find a more detailed guide on the website <https://skehus12.se/>.

Thank you for taking the time to read this information. If you have any questions, feel free to contact the board or Avarn Security.

